



Your  
journey of  
aspirations  
begins here!

CDB believes in elevating the lives of all Sri Lankans. Our focus is to employ and engage individuals who aspire to grow their careers within a renowned financial entity, working with a dynamic team of industry professionals who are dedicated to raising the bar and setting benchmarks in Sri Lanka's financial industry.

## Customer Service Officer - Ratmalana Branch

We seek a result-oriented dynamic individual with a high degree of motivation, excellent communication skills and ability to work independently. The ideal candidate must be a qualified & talented individual with a can-do attitude, having a sound understanding of the subject matter to make comprehensive decisions, the ability to work as part of a team and possess the determination to succeed in a challenging environment.

### Job Profile

- Providing required services to existing customers and potential customers to expected standards
- Assisting customers in filling deposit and saving documents and ensuring all documents are accurate and provided to the branch
- Coordinating with relevant divisions at head office on savings and deposit functions
- Creating business awareness to attract new customers
- Accurately handling cash and working on instructions

Rewards and remuneration commensurate with qualifications, competencies and ability with a well-defined career path await those with ambition, motivation and a willingness to perform.

Please e-mail your CV together with contact details of two non-related referees indicating the position applied/preferred location in the "Subject" line and e-mail to:

 [careers@cdb.lk](mailto:careers@cdb.lk)

### Qualifications and Experience

- Between 19 or 22 years
- 3 passes at the G.C.E. A/L examination and minimum of C passes for English and Mathematics at the G.C.E. O/L examination
- Excellent communication skills
- Sports/extracurricular activities will be given due recognition
- School leavers with positive attitude are encouraged to apply

### Benefits

- Attractive remuneration package with incentive based rewards
- On-the job training and career guidance
- Ability to grow in a fast growing company

**CDB**   
Your Friend

