



CONTACT CENTRE ASSOCIATES

We're seeking Contact Centre Associates to embark on a journey of connecting, assisting, and transforming customer experiences. It's your turn to immerse yourself in a role of opportunities at a leading corporation in Sri Lanka.

The Job

- Attend and resolve customer inquiries passionately.
- Go beyond and deliver exceptional service.
- Work collaboratively with team members to reach shared objectives.
- Demonstrate flexibility by embracing shift-based schedules, including weekends.
- Address customer complaints and requests with a commitment to delivering on promises.

The Person

- School leavers who possess B passes for Mathematics and English at the GCE Ordinary Level Examination in one sitting are encouraged to apply.
- Be below 22 Years of age.
- Energetic and enthusiastic.
- Must be a team Player with good communication and interpersonal skills.

Please login to <https://www.ndbbank.com/careers> to apply
We will correspond only with the shortlisted applicants.





The future is banking on us

Vice President Human Resources