

JOIN THE MOST AWARDED BANK IN SRI LANKA CONTACT CENTRE ASSOCIATE



With an enduring vision of being the most technologically advanced, innovative and customer friendly financial organization, we, the Most Awarded Bank in Sri Lanka, continue to progress steadily while being the first Sri Lankan bank to be listed amongst the Top 1000 Banks in the World.

Our unparalleled record of success is supported by an unmatched suite of digital offerings and superior standards in service, stability and performance. We are poised to ascend to even greater heights in the near future.

ROLE OVERVIEW

Unlock rewarding opportunities by becoming an integral part of our customer-centric workforce in the Contact Centre operations located in Colombo.

Are you driven by a passion for delivering exceptional service? Our 24/7 Contact Center invites you to showcase your skills, by swiftly assisting and supporting customers with their inquiries.

JOB PROFILE

- Efficiently handle inbound / outbound calls with professionalism
- Deliver effective customer solutions for inquiries
- Educate customers on the comprehensive suite of products and services offered by the Bank

APPLICANT'S PROFILE

- Age between 20 to 35 years
- Passed G.C.E. O/L, Edexcel or Cambridge O/L with "Credit" passes in Mathematics and English
- Experience in call centre operations is preferred
- Exceptional communication skills (trilingual or bilingual candidates are preferred)

Successful candidate will be provided with an attractive remuneration package, commensurate with benchmarked financial institutions.

Interested candidates are invited to apply for the position, all applications should be routed through our corporate website.

To apply, please visit,

www.combank.lk > Careers > Open Positions > Contact Centre Associate

 **COMMERCIAL BANK**