

JOIN THE MOST AWARDED BANK IN SRI LANKA

BANKING PROCESS ASSOCIATE

(FIXED TERM CONTRACT)



With an enduring vision of being the most technologically advanced, innovative and customer friendly financial organization, we, the Most Awarded Bank in Sri Lanka, continue to progress steadily while being the first Sri Lankan bank to be listed amongst the Top 1000 Banks in the World.

Our unparalleled record of success is supported by an unmatched suite of digital offerings and superior standards in service, stability and performance. We are poised to ascend to even greater heights in the near future.

JOB PROFILE

- Carry out tasks assigned by the bank, aligned with its goals and corporate plan.
- Collaborate with branch teams to meet daily and routine objectives.
- Help customers transition from traditional services to digital channels.
- Work with different departments to improve overall customer satisfaction.
- Stay informed about the bank's business and the external environment, identifying future challenges and opportunities.
- Effectively communicate strategic changes, helping everyone understand the vision and necessary behaviors for success.
- Promote open communication, foster new ideas and develop strategies for improvement.
- Manage multiple tasks efficiently and stay flexible under pressure.

APPLICANT'S PROFILE

- Bachelor's Degree or Diploma from a recognized university in Business Management, Banking or Finance.
- Qualification in Customer Relationship Management is an advantage.
- Minimum of 2 years of experience in the banking sector or a financial institution.
- Self-motivated, result-oriented individual with strong teamwork and interpersonal skills.
- Strong focus on business excellence and customer centricity.
- Ability to handle stress effectively with strong business acumen, multitask, and demonstrate flexibility in work.
- Proven competence in interpersonal, analytical, financial, marketing and problem-solving skills.
- High computer literacy, enabling effective performance in the electronic environment of the Bank.

Successful candidate will be provided with an attractive remuneration package, commensurate with benchmarked financial institutions.

Interested candidates are invited to apply for the position, all applications should be routed through our corporate website.

To apply, please visit,

www.combank.lk > [Careers](#) > [Open Positions](#) > [Banking Process Associate](#)

 **COMMERCIAL BANK**