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INTERNSHIP CUSTOMER EXPERIENCE DEPARTMENT

For more than 38 years, we've helped millions of Sri Lankans lead more fulfilling lives. By taking care of their risks, we've given them the strength to dream big, and the peace of mind to follow those dreams. As we look ahead to the next 38 years, we're seeking the right individuals to lead us into a better, brighter future for us all.

The Job

We are looking for a motivated and detail-oriented individual to support customer experience efforts, including the CSR and ESG initiatives of the company, by coordinating projects, analyzing customer feedback and surveys, and evaluating customer outreach efforts. This role involves collaborating with teams to enhance service quality and track project progress. This opportunity is ideal for someone eager to gain hands-on experience in the customer experience function and CSR within a collaborative environment.

The Ideal Candidate

- Undergraduate or recent graduate in Business Administration, Marketing, Communications or a related field from a recognized university

- Strong communication and interpersonal skills
- Ability to engage and converse effectively with customers
- Analytical mindset with keen attention to detail
- Proficient in Microsoft Office applications
- Good command of both Sinhala and English Languages

The Application

If you feel like you're the right person for this role, please forward your updated CV to jobs@ceylifeline.lk. Please mention 'Internship - Customer Experience Department' in the subject line of the email.



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Ceylinco Life Insurance Limited, Ceylinco Life Tower, 106, Havelock Road, Colombo 5.
Co. Reg. No. PB5183 Tel: 011 2 461 461 E-mail: service@ceylifeline.lk



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