



# WE ARE HIRING

## Recovery Officer - Chilaw Branch

START YOUR BANKING CAREER AS A RECOVERY OFFICER .

*Merchant Bank of Sri Lanka & Finance PLC, a subsidiary of the Bank of Ceylon, is a fast-growing financial institution offering rewarding career opportunities.*

### Key Responsibilities

- ✓ Negotiate repayment plans with customers
- ✓ Maintain accurate records of recovery actions
- ✓ Collect overdue amounts within set timelines
- ✓ Prepare and submit daily/weekly recovery reports
- ✓ Escalate high-risk or non-responsive cases when necessary

### Who We Are Looking For

- ✓ Pleasant personality with good communication skills
- ✓ Prior experience in credit recovery, collections, or field recovery will be an added advantage
- ✓ G.C.E. O/L qualification (preferably with 5 credits) or G.C.E. A/L qualification (3 passes)
- ✓ Professional qualifications in Credit Management, Banking, or related fields will be an advantage
- ✓ School leavers are also encouraged to apply

APPLY NOW



#### Email Address

[careers.mbsl@mbslbank.com](mailto:careers.mbsl@mbslbank.com)



#### Deadline

7<sup>th</sup> of April 2026