

# VACANCY

## Intern – Call Centre (Colombo)

Are you looking to start your career at “A great place to work”? If so, come join our record-breaking sales team for an exciting new journey!

### JOB PROFILE

- Handle all incoming and outgoing calls related to Life and Health insurance inquiries.
- Follow up on customer calls and respond to emails promptly and professionally.
- Manage and resolve customer complaints, ensuring a positive service experience.
- Maintain a strong relationship with clients and coordinate with other departments when necessary

### ELIGIBILITY CRITERIA

- Completion of G.C.E. A/Ls with good results
  - Sound knowledge of MS Office applications
  - Excellent communication skills in English (mandatory).
  - Communication skills in Tamil will be an added advantage
  - Willingness and ability to work on a night shift basis, including weekends
- We also welcome applications from school leavers who are eager to kick-start their careers**

Please mention the position in the email subject line.

Forward your CV to  
**[careers@softlogiclife.lk](mailto:careers@softlogiclife.lk)**

Softlogic Life Insurance PLC is a licensed life insurer under the regulation of the Insurance Regulatory Commission of Sri Lanka (IRCSL).

**softlogic**  
**LiFE**



By submitting your resume, you confirm and consent to have read, understood, and accepted the Privacy Notice of Softlogic Life at <https://softlogiclife.lk/privacy-notice/> and acknowledge that Softlogic Life Insurance PLC shall process all the information you provide in your resume including personal data to evaluate your candidacy for employment and contact you about potential opportunities. In verification of your personal data, we shall also refer or carry out searches as necessary to/through social media platforms. We will retain your resume for 365 days unless you expressly request deletion or exercise of any of your rights as a data subject.