



JOIN THE
LOLC
WORLD
FOR A GLOBAL MINDSET

LOLC General Insurance Company PLC is among the largest General Insurance Companies in Sri Lanka and a subsidiary of LOLC group which is Sri Lanka's largest multinational conglomerate. LOLC General Insurance provides unique opportunities to work in a challenging and rewarding work environment. We are currently looking for a dynamic and result-oriented professional to fulfill the following position.



WE'RE HIRING

**OFFICER / EXECUTIVE –
CALL CENTER OPERATIONS (TRILINGUAL)**

Calling young energetic individuals to ignite their career Journey !

An exciting opportunity for you to join with the dynamic customer care team of the fastest growing brand in the Island .

Be a part of excellence and get a kick start to a impressive career with us

**JOIN
OUR
TEAM**

JOB FUNCTIONS

- We are looking for a dynamic Call Center Executive to handle general insurance claims, address customer inquiries, and deliver exceptional service. The ideal candidate will resolve issues efficiently, maintain accurate records, promote insurance products, and collaborate with internal teams to ensure a smooth customer experience.

QUALIFICATIONS AND EXPERIENCE

- Successfully completed G.C.E. O/L and A/L examinations
- Trilingual proficiency in Sinhala, Tamil, and English is a must
- Computer literate with the ability to handle basic systems and tools
- Flexible to work on a roster basis, both from office and home
- Strong interpersonal skills and a collaborative team player

SEND YOUR CV TO
careers@lolcgeneral.com

