



Associate - Customer Interaction Management - Technical Support

We are seeking a technically high skilled & motivated individual to join our technical support division at Dialog Business Services. This role will focus on ensuring the highest quality of service & technical support to our retail customers, with an emphasis on resolving complaints.

- Possesses an Advanced Diploma from City & Guilds and/or a qualification such as HNDE, NDT, NDES, NVQ/IVQ Level 5, or an equivalent qualification from a recognized university.
- Any professional experience in customer service or other related field would be an added advantage.
- A strong team player with excellent communication skills, proficient in at least two languages.

If this opportunity excites you and matches your profile, we'd love to receive your CV at the email address below.

careers@dbs.dialog.lk