

Be part of Sri Lanka's No. 1 Insurance Brokering Team.

Assistant Manager - Claims

For over a century, Delmege Group has been a trusted and diversified conglomerate in Sri Lanka, renowned for its leadership across multiple industries. Within this legacy, Delmege Insurance Brokers has earned the distinction of being the No. 1 company in the insurance brokering industry for the last two consecutive years, setting new benchmarks in client trust, innovation, and service excellence.

Key Responsibilities:

- Process and manage insurance claims across Non-Motor segment.
- Negotiate with insurers to secure the best possible benefits for clients.
- Maintain precise claim records and documentation in line with company standards.
- Deliver timely claim statistics (paid, rejected, ex-gratia, etc.).
- Implement innovative strategies to enhance claim settlement service levels.
- Build strong, professional relationships with clients, insurers & stakeholders.
- Supervise and guide team members to achieve performance excellence.

Required Qualifications:

- Degree / Professional Qualification in Insurance, Risk Management, or related field.
- Good proficiency in MS Excel & MS Powerpoint
- Proven experience in claims handling, with Property, Engineering, Liability, Health & Other Miscellaneous Classes.
- Strong negotiation and interpersonal skills.
- High attention to detail with a commitment to service excellence.

We offer an attractive remuneration package.

Please send your CV to careers@delmege.com.



Delmege Insurance Brokers (Pvt) Ltd.

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