

# CONTACT CENTRE ASSOCIATES

We're seeking Contact Centre Associates to embark on a journey of connecting, assisting, and transforming customer experiences. It's your turn to immerse yourself in a role of opportunities at a leading corporation in Sri Lanka



## THE JOB

- Attend and resolve customer inquiries passionately
- Go beyond and deliver exceptional service.
- Work collaboratively with team members to reach shared objectives
- Demonstrate flexibility by embracing shift-based schedules, including weekends
- Address customer complaints and requests with a commitment to delivering on promises

## THE PERSON

- School leavers with pending A/L results along with B passes for Mathematics and English at the GCE Ordinary Level Examination in one sitting are encouraged to apply
- Be below 22 Years of age
- Energetic and enthusiastic
- Must be a team Player with good communication and interpersonal skills

**Call for Walk-in Interview on 30<sup>th</sup> January 2026**

Location: 836, Kaduwela Road, Malabe | Time: 1.00pm - 4.00pm



**NDB bank**

The future is banking on us

Vice President Human Resources