

DON'T MISS THE CALL

Join our team today!



Sri Lanka Telecom (SLT) Group is one of the most valuable blue chip companies in Sri Lanka with an annual turnover over Rs. 110 Billion and more than 7000 employees. SLT Group comprises SLT PLC and five subsidiaries including Mobitel (Pvt.) Ltd, the mobile arm, having unified as SLT-MOBITEL to create a formidable force as the digital technology leader in Sri Lanka.

CONTACT CENTRE ASSOCIATE

We are looking for dynamic, customer-oriented individuals to join our team as **Contact Center Associates**. This is an exciting opportunity to build your career in a fast-paced environment while contributing to SLT's journey towards automation and next-generation customer experience.

Qualifications

- Passed G.C.E. (O/L) with six subjects in not more than two sittings with four credit passes including Sinhala / Tamil and English Language with an ordinary pass in Mathematics.
AND
- Passed two subjects in G.C.E. (A/L) or London A/L.
- Must possess excellent oral communication skills in Sinhala/Tamil and English. Proficiency in at least two languages is mandatory (Sinhala & English, Tamil & English, or Sinhala & Tamil), while ability to communicate in all three languages will be considered an added advantage.
- A high level of computer literacy is mandatory. A Credit pass in ICT at G.C.E. (O/L) or a Pass in ICT at G.C.E. (A/L) will be considered a distinct advantage.

The Offers / Conditions

- The appointment will be on contract basis for two years period.
- Selected candidate will be offered a competitive remuneration package.
- Applicants must be willing to work on shift duties, including night shifts.
- The upper age limit for applicants is 35 years.

Method of Application

Application should be submitted via online. Complete the online application using the link below, submit with curriculum vitae together with scanned copies of birth, educational and other relevant certificates within 14 days of this advert.

Applications without supporting documents will not be entertained and applications sent by post will not be accepted.

Apply online via: <https://careers.slt.lk/> or visit www.sltmobitel.lk (careers page).



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