

Exciting Internship Opportunity at Our Contact Centre!

Internships at Contact Centre



Are you ready to kickstart your career in an energetic environment?

Join us at our Contact Centre, where you'll play a vital role in connecting customers with the solutions they need, with empathy, efficiency, and expertise!

Location:

- Conveniently located in Colombo - 03.

What You'll Do:

- Handle Inbound Calls
- Identify Client Needs
- Research and Resolve Issues
- Upsell and Cross-Sell

Work Schedule:

- Work any 5 days of the week, in 8 hour shifts
- Enjoy additional allowances for weekend and holiday shifts!

Incentives:

- Earn financial benefits based on call quality and quantity!

We're Looking For:

- Flexible Team Players
- Trilingual Communicators
- Customer-Focused Individuals
- Multi-Taskers
- Tech-Savvy

Qualifications:

- Must have passed GCE. Ordinary Level and be passionate about pursuing higher education or professional qualifications
- Part/Full completion of any Certifications/Diplomas would be an added advantage.

Send your CVs to careers@amana.lk indicating the position applied for in the subject line
Only shortlisted candidates will be notified



It's *Your* Bank

Amāna Bank

