

VACANCY

Intern – Call Center

JOB PROFILE

- Handle all incoming/outgoing calls related to life / health inquiries.
- Follow up on customer calls whenever necessary & respond to emails.
- Manage and resolve customer complaints.
- Maintain positive relationship with clients and coordinate with other departments all the time.

ELIGIBILITY CRITERIA

- Successfully completed G.C.E A/L's.
- Excellent communication skills in English/Sinhala is a must (spoken & written).
- Communication skills in Tamil language will be an added advantage.
- Excellent computer literacy (Word, Excel, PowerPoint).
- Willingness and ability to work on shift basis including weekends as well.
- candidates with pending A/Ls results are also welcomed.

Forward your CV to
careers@softlogiclife.lk

Softlogic Life is the only company to be listed under Forbes Asia's 200 best companies under \$1Bn in 2019 & the youngest brand in history to have won Brand of the Year twice in a row at the EFFIE Awards (2019 & 2021).

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