



We are Sri Lanka's premier private sector commercial bank. Our visionary journey has taken us beyond the realms of business as we have made a conscious effort to go where no bank has dared to go; from downtrodden villages long-forgotten, to the world across the shores. The driving force behind this epoch-making journey is our strong team of achievers, affectionately known as the Hatna Family. As we continue to make history and move ahead, we invite dynamic and ambitious individuals to join us in our trailblazing banking saga.

We are looking for bright minds to help us create a world of happy experiences.

RPA AND PROCESS AUTOMATION DEVELOPER (Fixed Term Contract)

Job role

The RPA Developer is responsible for the development and maintenance of Robotic Process Automation and Process Automation initiatives using other tools to achieve mid to long term organizational priorities resulting in improved customer experience and operational efficiencies at the Bank.

Primary duties and responsibilities

- Assist Head of Process Excellence and Head of Project Delivery and Portfolio Management in identifying automation opportunities, creating project backlogs, and building implementation roadmaps through effective planning and resource management.
- Develop RPA and process automation solutions as per the agreed implementation roadmap, implement best-in-class development frameworks, identify integration opportunities, and deliver holistic solutions to business teams.
- Reinforce process controls by conducting technical audits and solution walkthrough and introduce best practices in RPA development models and to manage dashboards for real-time decision-making.
- The role involves in providing technical support for RPAs and process automation solutions, resolving issues, and continuously support in maintaining automated processes for continuous business operations and increase staff satisfaction.
- Reinforce process automation and RPA governance with proactive feedback and consultation

Qualifications

- A Bachelor or a Master's degree in Computer Science (or equivalent)
- Certified RPA developer certification for Automation Anywhere, Power Automate. Certification in UI Path will be an added advantage.
- An MBA, A degree in Business, Management, Economics, Mathematics or Statistics, Lean Six Sigma certifications, process improvement and Project Management qualifications will be an added advantage.

Work experience

- At least 6 years of work experience with at least 2+ years of experience in a similar role.
- Proven track record of providing team leadership in the domain of Information technology, change management, process reengineering and lean management.

Competencies

- Problem Solving skills
- Project Management skills
- Business understanding and execution excellence
- Logical and analytical thinking and decision-making skills
- Customer centricity and communication skills
- Teamwork, team leadership and collaboration
- Systems and process orientation

Interested candidates are invited to apply for the position
All applications must reach us by.

28th April 2025

