



NAWALOKA HOSPITALS PLC

Join the Tomorrow's

# Healthcare

## CALL CENTER AGENT

### Requirements

- Minimum **GCE O/L** or **A/L** qualification.
- Previous experience in a call center or customer service role is an advantage.
- Excellent communication skills in **English & Sinhala** (Tamil proficiency is an added advantage).
- Strong telephone etiquette and problem-solving skills.
- Ability to work under pressure and handle multiple tasks efficiently.
- Computer literacy and ability to use call center software.

Please send us your CV mentioning the position in the subject line with two Non-related referees within 7 days of this advertisement to the below mentioned e-mail.

Email: [vacancy@nawaloka.com](mailto:vacancy@nawaloka.com)

THE DIRECTOR / GENERAL MANAGER  
NAWALOKA HOSPITALS PLC, COLOMBO 02

