



2021

2022

2023

**BEST FINANCE COMPANY**



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**VALLIBEL FINANCE**

## **Manager – Digital and Fintech Application Support**

### **Job Summary:**

Manage FinTech and Digital Application Support operations by optimizing resources, setting strategic goals, and ensuring high service delivery.

### **Key Responsibilities:**

- Lead and manage the FinTech & Digital Application Support team, ensuring smooth operation, compliance, and vendor coordination.
- Develop and implement strategies for digitization, automation, and collaboration with FinTech companies to enhance service delivery.
- Monitor performance, manage budgets, and upskill the team while providing periodic reports to senior management.

### **Qualifications:**

- Bachelor's or Master's degree in IT, Business Administration, or related fields with at least 8 years of experience in application support management.
- Strong leadership and project management skills, with experience in e-commerce or FinTech as an added advantage.

### **Skills:**

- Strong communication, organizational, and leadership skills.
- Expertise in problem-solving, FinTech, digital literacy, and project management.

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