UNLOCK ENDLESS CAREER POSSIBILITIES AT THE MOST LOVED HOSPITAL

When you give love, you get love. This is the ethos that has propelled Hemas Hospitals to be ranked Sri Lanka's Most Loved Hospital according to LMD Brand Finance Research. It is this same care and commitment that we extend towards our employees by enabling empowerment and employee wellness, right here at Sri Lanka's most internationally-accredited hospital.

WE ARE LOOKING FOR AN

ASSISTANT MANAGER - OPERATIONS (THALAWATHUGODA)

JOB PROFILE

- Assist to oversee the overall operations of the hospital, developing and implementing processes to ensure safety, security and the highest quality of service for customers.

- Ensure effective management of operations, including **housekeeping, security, transport** and other support teams.

- Identify customer needs proactively and translate feedback into actionable plans to improve the customer experience across the hospital.

- Address any public concerns or inquiries promptly and professionally mitigating potential reputational risks and ensuring minimal disruption to hospital operations.

CANDIDATE PROFILE

- Bachelor's Degree in Management, Operations Management or equivalent.

- Minimum 4-6 years of experience in operations in healthcare, aviation, or hospitality industry.

- Strong leadership, mentoring and communication skills, with a proven ability to manage and motivate teams in service driven environments.

- Adaptable and empathetic, with a flexible approach to working hours and proven ability to perform well under pressure. Strong commitment to understand and fulfill customer needs.

If you are interested, Please send in your detailed CV along with names and contact details of two non related referees within 7 days of this advertisement to:

Head of Human Resources
HEMAS HOSPITALS (PVT) LTD.
389, Negombo Road, Handala, Wattala. / 647, Pannipitiya Road, Thalawathugoda.
Email: **careers@hemashospitals.com**
Tel: 011 7 888 888
Online applications preferred on www.hemashospitals.com, www.hemas.com

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