

Lanka Hospitals Diagnostics (LHD) is proud to be the most trusted laboratory service provider in Sri Lanka. Accreditation by College of American Pathologists (CAP) is a testament to our commitment to excellence. LHD is the first and only CAP accredited laboratory in Sri Lanka.

Customer Care Officer

IDEAL CANDIDATE PROFILE

- Passed A/L Examination.
- Be computer literate.
- Possess strong communication skills and good telephone etiquette.
- Possess excellent customer service skills and a pleasant personality.
- Having prior experience of at least 1 year, as a Call Centre Agent would be advantageous.
- Have the willingness to work for a roster and as required on extended hours

KEY RESPONSIBILITIES

You are expected to act as a liaison officer between our laboratory and our valued customers, assisting them by providing information in response to customer concerns, queries and attend to all the calls received.

APPLICATION PROCEDURE

Please forward your resume along with the address and contact numbers of two non – related referees, within seven days of this advertisement. State the position you are applying for on the top left-hand corner of the envelope or in the subject line of the e-mail.

Head of Human Resources

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