



Are you driven by ambitious goals for your future?

Seylan Bank, one of the most progressive Banks in the country, is seeking a competent and forward thinking person to fill the following vacancy. This is your opportunity to join our dynamic team and move towards your career goals.

Field Recovery Officers - Gampaha / Yakkala / Kiribathgoda / Weliweriya / Homagama / Ingiriya / Mannar / Vavuniya / Jaffna / Killinochchi / Chawakachcheri

Job Responsibilities

- Conduct regular customer visits to collect overdue payments and perform on-field investigations to locate and engage with defaulted customers.
- Follow up on all accounts / customers who are in arrears / default stage.
- Responsible for recovery of loans and advances in default stage.
- Recover overdue loans and debts through effective communication and negotiation.
- Prepare weekly and monthly reports on field recovery, and update and maintain accurate records of account status.
- Responsible for achieving assigned monthly collection targets.
- Refer customers to Mediation Board when needed and represent the Bank at the Mediation Board.

The Person

- A minimum of 5 - 6 years experience in a bank or financial institution out of which 4 years in recoveries.
- Excellent customer service and relationship management skills.
- Negotiation and time management skills.
- The person should have an aggression for recoveries and should be able to work independently.
- A recognized qualification in Banking / Finance / Marketing will be an added advantage.

Only the shortlisted candidates will be contacted by Seylan HR

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