

Redefining mobility in Sri Lanka, Browns EV brings affordable, zero-emission electric vehicles for everyday life. Backed by the trust of the Browns Group and powered by the strength of the LOLC Group, we offer a complete EV ecosystem — from quality vehicles and flexible financing to tailored insurance and reliable after-sales support. Join us as we drive a cleaner, smarter future for Sri Lanka.

Customer Service Associate (BEV)

Key Skills & Competencies

- Excellent verbal and written communication skills in Sinhala, Tamil and/or English.
- Strong listening and problem-solving abilities.
- Customer-oriented mindset with a positive attitude and patience.
- Ability to multitask and work under pressure in a fast-paced environment.
- Good computer literacy, including MS Office, CRM systems and softphone tools.
- Team player with good interpersonal skills.

Qualifications & Experience

- Minimum G.C.E. O/L qualification; A/L qualifications are preferred.
- Previous experience in a call centre or customer service role will be an added advantage.
- Willingness to work in rotational shifts, including weekends
- Ideal for candidates aged 18–24.

If you feel this is the opportunity to realise your dream career, please forward your Curriculum Vitae including two non-related referees along with a comprehensive covering letter to careers@brownsgroup.com within **14 days** of this advertisement.