

# CONTACT CENTRE ASSOCIATES

We're seeking Contact Centre Associates to embark on a journey of connecting, assisting, and transforming customer experiences. It's your turn to immerse yourself in a role of opportunities at a leading corporate in Sri Lanka

## THE JOB

- Attend and resolve customer inquiries passionately
- Go beyond and deliver exceptional service.
- Work collaboratively with team members to reach shared objectives
- Demonstrate flexibility by embracing shift-based schedules, including weekends
- Address customer complaints and requests with a commitment to delivering on promises

## THE PERSON

- School leavers who possess B passes for Mathematics and English at GCE Ordinary Level Examination in one sitting are encouraged to apply
- Be below 22 Years of age
- Energetic and enthusiastic
- Must be a team Player with good communication and interpersonal skills

Please login to <https://www.ndbbank.com/careers> to apply  
We will correspond only with the shortlisted applicants.



011 744 8888



[www.ndbbank.com](http://www.ndbbank.com)



A (aa) Fitch Rating - National Development Bank PLC (PQ.27) is a licensed commercial bank supervised by the Central Bank of Sri Lanka. Eligible deposit liabilities are insured with the Sri Lanka Deposit Insurance Scheme implemented by the Monetary Board for compensation up to a maximum of Rs. 1,00,000/- per depositor.

**NDB bank**  
The future is banking on us