

VACANCIES



CDB believes in elevating the lives of all Sri Lankans. Our focus is to employ and engage individuals who aspire to grow their careers within a renowned financial entity, working with a dynamic team of industry professionals who are dedicated to raising the bar and setting benchmarks in Sri Lanka's financial industry.

Contact Center Associate

Are you passionate about delivering exceptional customer service? We seek enthusiastic and dedicated individuals to join our Contact Center team.

Responsibilities

- Handle inbound and outbound customer interactions professionally and efficiently
- Provide accurate information and resolve customer queries
- Maintain high customer satisfaction and follow company guidelines
- Be flexible to work according to prescheduled shifts as per operational requirement in a 24*7 service environment

Requirements

- Good communication skills in English and Sinhala. Spoken Tamil is an added advantage
- Be below 25 years
- Ability to work in a fast-paced environment
- Prior experience in a Call Center or customer service is advantageous

Benefits

- Competitive salaries and incentives
- Training and career growth opportunities
- Friendly and supportive work environment

Rewards and remuneration commensurate with qualifications, competencies and abilities, with a well-defined career path awaits those with ambition, motivation and a willingness to perform.

APPLY VIA XPRESSJOBS