



DESIGN YOUR **DREAM CAREER**

LANKATILES is a leading name in Sri Lanka's tile industry, recognized for providing high-quality tiles and exceptional customer service across the island. With showrooms located in various regions through our franchise network, we empower local entrepreneurs to deliver the LANKATILES experience under our well-established brand name. Each showroom is independently owned while maintaining LANKATILES' brand standards and dedication to quality. As we continue to grow and expand, we are looking for passionate and committed individuals to join us as **Customer Care Assistants** across our island-wide Showrooms & Factory Outlets.

CUSTOMER CARE ASSISTANTS – ISLANWIDE

Required Qualifications & Skills

- Passed G.C.E. O/L with 6 subjects in one attempt.
- G.C.E Advanced Level (A/L) will be an added advantage
- Minimum of 02 years of relevant work experience
- Completed or currently following a professional qualification (CIM/SLIM) will be an added advantage
- Proficiency in Sinhala / Tamil with a basic conversational knowledge of English
- Basic Computer awareness in MS Office including MS Excel
- Willingness to learn and improve
- Strong customer – oriented mindset
- Pleasant communication and interpersonal skills
- Ability to work well as part of a team and contribute positively to the work environment
- Applicants should be residents of the area where the showroom or factory outlet is situated

Benefits

- Conducive work environment
- Training opportunities
- An attractive remuneration package with other financial benefits