

JUNIOR EXECUTIVE / SENIOR BANKING ASSOCIATE / BANKING ASSOCIATE FRAUD RISK MONITORING

The job holder is responsible for the management of the transaction alerts generated for defined transaction rules for the bank. The role is a critical element of the bank's defense against money laundering, terrorist financing and fraud.

THE JOB

- Ensure effective transaction management with focus on accuracy, compliance and timeliness.
- Monitor transactions and implement proactive measures to mitigate operational losses.
- Ensure complete compliance with all applicable internal and external regulations by the unit. (i.e., zero lapses on the processes, audits, and daily audits, and the same is signed off on a regular basis).
- Monitor/ screen merchants, Wallets, aggregators and transactions.
- Review transaction processes and monitoring policies and recommend changes to improve efficiency and effectiveness.
- Ensure the transaction monitoring team achieves the given Service levels and maintains the open cases at 10% on a weekly or monthly basis.
- Provide timely assistance to agents to ensure transaction verifications are resolved immediately or in a timely manner.
- Carry out a check or periodic review to ensure all corresponding actions generated by the unit are error-free.
- Timely submission of Transaction Monitoring MIS.
- Assess the geographic relevance of remitters and beneficiaries in transaction and escalate cases where there is suspicion or uncertainty in accordance with established procedures.

THE PERSON

- Possess a Full / Part Qualification In Banking and Finance or in Equivalent Professional Qualification.
- Possess 2-5 years' of experience in payment card transaction monitoring.
- Strong leadership and People Management Skills.
- Excellent interpersonal and customer service skills.
- Effective Communication skills.

The position is at Junior Executive / Senior Banking Associate / Banking Associate.

Please login to <https://www.ndbbank.com/careers> to apply on or before 28th November 2025.

We will correspond only with the shortlisted applicants
"We are an equal opportunity Employer"



The future is banking on us

Vice President Human Resources