



Job Profile

- A minimum of 01 year of experience in a similar role.
- Passed G.C.E. Ordinary Level with "C" Passes for Mathematics and English.
- Excellent communication and interpersonal skills: "Bilingual" or "Trilingual" will be an added advantage.
- Willing to work 5.5 days a week on a roster basis.
- Problem-solving skills with a customer-centric approach.
- Proficiency in using computer systems and navigating software applications.

Personal Profile

- Handle inbound/outbound calls promptly and professionally.
- Address customer inquiries, resolve complaints, and provide accurate information.
- Maintain a high level of customer satisfaction through excellent service.
- Document all interactions and transactions accurately in our system.

Collaborate with team members and other departments to ensure efficient issue resolution

What is on Offer

- An attractive compensation package with performance-based incentives.
- Opportunities for career growth and professional development within the group.
- A vibrant and inclusive work culture that values teamwork and innovation.

If you match our profile, email your updated CV with contact details of two non-related referees to reach us within 7 days from the date of the advertisement.