# Exciting Internship Opportunity at Our Contact Centre!



# Internships at Contact Centre

## Are you ready to kickstart your career in an energetic environment?

Join us at our Contact Centre, where you'll play a vital role in connecting customers with the solutions they need, with empathy, efficiency, and expertise!

#### Location:

Conveniently located in Colombo - 03.

#### What You'll Do:

- · Handle Inbound Calls
- Identify Client Needs
- · Research and Resolve Issues
- Upsell and Cross-Sell

#### Work Schedule:

- · Work any 5 days of the week, in 8 hour shifts
- · Enjoy additional allowances for weekend and holiday shifts!

#### Incentives:

· Earn financial benefits based on call quality and quantity!



### We're Looking For:

- · Flexible Team Players
- Trilingual Communicators
- · Customer-Focused Individuals
- · Multi-Taskers
- Tech-Savvy

#### Qualifications:

- Must have passed GCE. Ordinary Level and be passionate about pursuing higher education or professional qualifications
- Part/Full completion of any Certifications/Diplomas would be an added advantage.

Send your CVs to careers@amana.lk indicating the position applied for in the subject line Only shortlisted candidates will be notified



