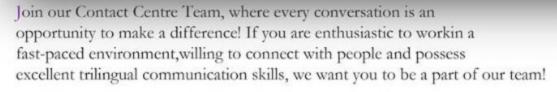
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Main responsibilities will include managing inbound calls in a timely manner, identifying clients' needs, responding to requests for information, research issues and provide solutions/alternatives. Further should have the ability to build sustainable relationships and engage in satisfying customers and finding opportunities to upsell banks products.

Candidate Profile:

- · Ability to work flexible hours including night shifts and weekends. Male candidates are preferred for the night shift roster
- · Strong trilingual verbal communication skills, along with active listening skills
- · Customer focus and adaptability to manage different personality types
- · Ability to multi-task, set priorities and manage time effectively
- · Passed G.C.E Ordinary Level and passionate to pursue higher education / professional qualifications
- · Sound knowledge of Microsoft Office packages

Send your CVs to careers@amana.lk indicating the position applied for in the subject line Only shortlisted candidates will be notified





