

Elevate your career with us & be the voice that leaves a lasting impact!

Apply now! Your next adventure awaits at
AMANA BANK

Internships at Contact Centre

Join our Contact Centre Team, where every conversation is an opportunity to make a difference! If you are enthusiastic to work in a fast-paced environment, willing to connect with people and possess excellent trilingual communication skills, we want you to be a part of our team!

Main responsibilities will include managing inbound calls in a timely manner, identifying clients' needs, responding to requests for information, research issues and provide solutions/alternatives. Further should have the ability to build sustainable relationships and engage in satisfying customers and finding opportunities to upsell banks products.

Candidate Profile:

- Ability to work flexible hours including night shifts and weekends. Male candidates are preferred for the night shift roster
- Strong trilingual verbal communication skills, along with active listening skills
- Customer focus and adaptability to manage different personality types
- Ability to multi-task, set priorities and manage time effectively
- Passed G.C.E Ordinary Level and passionate to pursue higher education / professional qualifications
- Sound knowledge of Microsoft Office packages

Send your CVs to careers@amana.lk indicating the position applied for in the subject line

Only shortlisted candidates will be notified



It's *Your* Bank

Amãna Bank

