



CUSTOMER CARE EXECUTIVE

Responsibilities:

- * follow up on patient calls
- * Provide Service information
- * Update customer records
- * Maintain high customer satisfaction
- * able to handle the inquiries received through different platform (Facebook,instagram,WhatsApp,google Ads)

Requirements:

- * Atleast one year experience in similar capacity
- * Excellent Written verbal communication in English and Sinhala
- * Science background and working in a pharmaceutical company will be an added advantage
- * Knowledge of social media will be an added advantage
- * Basic computer skills (Office package)



Cloud Healthcare (Pvt) Ltd.

CLOUD HEALTHCARE (PVT)LTD.

Access towers, tower 01. Colombo 02, Sri Lanka
Tel +94 112 30 20 70 FAX +94 112 30 20 90
www.cloudhealthcare.lk

For those who are interested please send your CV

careers@cloudhealthcare.lk