

# JOIN OUR DYNAMIC LIFE OPERATIONS TEAM

## OFFICER – CALL CENTER

Head Office

### JOB DESCRIPTION:

The selected candidate will be responsible to ensure efficient and effective world class service to all stakeholders who connects via Hot Line and accomplish all assigned duties and responsible to support the achievement of Department.

### REQUIREMENTS:

- Part Qualification in SLIM / CIM / IASL or Diploma in Marketing or Business Management from a recognized University / institute
- Minimum 02 years experience in Customer Care Management/Front Line/ Service Desk/ Call Centre Preferred.
- An excellent command of the English & Sinhala language. Fluency in Tamil language will be an added advantage
- Ability to work under minimum supervision, multi-task and work under pressure.

**SEND YOUR CVs**

To [Careers@unionassurance.com](mailto:Careers@unionassurance.com)

\*By applying, you consent to the processing of your personal information for recruitment purposes and acknowledge that reference checks may be conducted.



The John Keells Group is an equal opportunity employer and we invite applications from all suitably qualified individuals to join our team.