



**SINOPEC ENERGY LANKA (PRIVATE) LIMITED**

# WE ARE HIRING!

Sinopec remains the largest oil refining and second-largest oil and gas producer in the world with a proven reputation for excellence. Sinopec Energy Lanka (Pvt) Ltd is a wholly owned subsidiary of Sinopec Fuel Oil Sales Corporation Limited. The company was granted franchising license for 150 fuel station and the investment rights of 50 new fuel stations and also value added services. We are on the lookout for passionate skilled individuals to be part of our global team in the following position.

## CALL CENTER AGENT

- Should be willing to work on roster basis
- Manage all customer care queries efficiently and maintain records
- Coordinate queries on retail operations assist customers with product information

## REQUIREMENTS

- Excellent communication skills in English is a must with Sinhala / Tamil. Knowledge of Chinese language is an added advantage.
- Competency in Microsoft applications including Word, Excel and Outlook.
- Minimum 1 year working experience in the field Customer care.
- Pleasant personality with positive attitude.

Send your CV indicating the position applied for on the subject line in the email:

✉ [hr@youlanka.com](mailto:hr@youlanka.com)