

# JOIN THE MOST AWARDED BANK IN SRI LANKA



With an enduring vision of being the most technologically advanced, innovative and customer friendly financial organization, we, the Most Awarded Bank in Sri Lanka, continue to progress steadily while being the first Sri Lankan bank to be listed amongst the Top 1000 Banks in the World.

Our unparalleled record of success is supported by an unmatched suite of digital offerings and superior standards in service, stability and performance. We are poised to ascend to even greater heights in the near future.

## Senior Assistant Manager Business Process Re-engineering

### Job Profile

- Assist to conduct comprehensive analyses of existing business processes to identify inefficiencies, bottlenecks and areas for improvement
- Collaborate with stakeholders from different departments to gather insights and understand process pain points
- Utilize various tools and methodologies to assess process performance and effectiveness
- Design new process workflows, procedures and protocols to streamline operations and enhance productivity
- Develop implementation plans, including timelines, milestones and resource requirements
- Provide guidance and support to stakeholders during the transition phase, ensuring smooth adoption of new processes
- Monitor process performance and identify opportunities for further optimization and refinement
- Lead continuous improvement initiatives to drive ongoing enhancements and efficiency
- Document all aspects of re-engineered processes, including workflows, standard operating procedures (SOPs) and guidelines

### Applicant's Profile

- Bachelor's degree in Business Administration, Finance, Engineering or related field
- Proven experience of (05) five years in business process analysis, redesign and optimization, preferably within the banking or financial services industry
- Strong analytical skills, with the ability to identify problems, analyze data and develop practical solutions
- Excellent project management skills, with the ability to manage multiple projects simultaneously and drive them to successful completion
- Effective communication and stakeholder management skills, with the ability to collaborate and influence across different levels of the organization
- Adaptability and resilience in managing change and navigating through complex organizational dynamics

The successful candidate will be provided with an attractive remuneration package, commensurate with benchmarked financial institutions.

**Interested candidates are invited to apply for the position, all applications should be routed through our corporate website.**

To apply, please visit,

[www.combank.lk](http://www.combank.lk)

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Senior Assistant Manager  
Business Process  
Re-engineering

 **COMMERCIAL BANK**