## **Exciting Opportunity!**

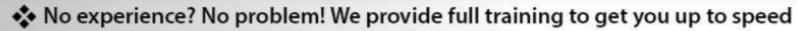
## Join us as a TRAINEE CALL CENTRE ASSISTANT

## **Key Responsibilities:**

- Handle customer inquiries and requests via phone calls with a commitment to deliver swift and precise responses in a professional manner.
- Effectively address and resolve customer complaints by presenting viable solutions and promptly escalating issues as needed.

## What We're Looking For:

- Excellent communication skills, both verbal and written in Sinhala and English Languages
- Proficiency in Tamil language would be a definite advantage
- Ability to multitask in a fast-paced environment
- Experience in Customer Servicing is preferred
- Wiliness to work on a roster basis (weekend/bank holidays)
- Knowledge of MS Office Applications



- A competitive salary package
- Opportunities to advance within the company based on performance and potential

