



Hayleys Group is amongst Sri Lanka's largest, and most respected diversified conglomerates with a turnover in excess of USD 1 Billion. To explore the World of Hayleys, visit us at: www.hayleys.com.

FENTONS LIMITED

Hayleys Fentons is one of the most trusted engineering companies in Sri Lanka counting over 100 years of experience in delivering world-class engineering solutions. Today, it has propelled to become a one-stop destination for all engineering needs from renewable energy, ICT, mechanical, electrical and plumbing (MEP), security and surveillance, uninterrupted power supply (UPS), lighting solutions, facility management and a diverse portfolio of critical engineering services. Fentons became a member of the World of Hayleys in 2016.

Call Centre Agent

Candidate Profile:

- Fluency in Sinhala and English languages is essential, while the ability to speak Tamil would be an added advantage.
- Previous experience in handling customer service or call centre operations would be an added advantage.
- Basic computer literacy, including MS Office Suite.
- · Good team player with a passion for customer service.
- · Ability to work during weekends and on a roster basis when required.
- School leavers are encouraged to apply.

If you think you have what it takes to be successful in this challenging role, please apply via email to careers@hayleysfentons.com indicating the position applied for on the subject line of the email.

Hayleys is an Equal Opportunity Employer.



