

**START YOUR JOURNEY WITH US
WHERE FIRST IMPRESSIONS MATTER**



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சியபத பிணான்ஸ்
Siyapatha Finance
(Finance Company of Sampath Bank Group)

Customer Relations Officer Head Office

The Job

- Ensure the smooth handling of customer concerns and provide comprehensive guidance, support, and solutions.
- Maintain and update accurate customer service records and document customer service actions and discussions.
- Implement improvements to the customer service experience in order to enhance and uplift the overall image of the company.

The Person

- Minimum 02 years of experience in similar capacity.
- Diploma/Higher Diploma in Business Management/Administration or equivalent professional qualification.
- Strong communication & Negotiation skills.
- Good understanding of conflict resolution techniques.
- Innovative thinking.



Apply Now

Siyapatha Finance PLC is the fully owned largest subsidiary of Sampath Bank PLC
A finance Company licensed by the monetary board of the Central Bank of Sri Lanka under the finance business act No. 42 of 2011