

Do you **embrace perseverance, display resilience** and believe that collectively, we can **foster growth and progress together?**



Manager - Data Centre Operations - IT Department

You should ideally;

- have bachelor's degree in Computer Science, Information Technology, or a related field or related professional certifications.
- have proven experience (typically 5+ years) in datacenter operations and management in large enterprise.
- possess strong leadership skills with a record of accomplishment of successfully leading and developing teams.
- possess in-depth knowledge of datacenter hardware, networking, and other systems.
- have familiarity with datacenter security best practices and disaster recovery planning.
- possess excellent problem-solving abilities and the capacity to handle critical situations under pressure.
- possess knowledge of industry standards, regulations, and compliance requirements related to datacenter operations.
- possess effective communication skills to collaborate with cross-functional teams and communicate technical concepts to non-technical stakeholders

You will be responsible for;

- Datacenter Management process
- lead, mentor, and develop a team of datacenter technicians and engineers, fostering a collaborative and performance-driven work environment.
- delegate tasks and responsibilities effectively, balancing workload and skill sets within the team.
- Datacenter Security and Disaster Recovery process
- collaborate with IT Infrastructure and Engineering teams to assess current and future datacenter requirements
- Forecast capacity needs and recommend appropriate upgrades to support the bank's expanding IT demands
- Coordinate datacenter expansion projects, ensuring minimal disruption to ongoing operations
- Performance Monitoring and Optimization
- collaborate with third-party vendors to ensure timely and effective maintenance of datacenter equipment and services.
- review vendor contracts, negotiate pricing, and assess service levels to ensure value for the bank
- maintain accurate and up-to-date documentation of datacenter processes, procedures, and configurations.
- generate regular reports for senior management, providing insights into datacenter performance, security, and capacity planning

We are an equal opportunity employer, committed to promoting an inclusive and diverse environment. Recruitment to the Bank is based solely on merit and competency irrespective of other characteristics that make our employees unique.

Any form of canvassing is discouraged. Correspondence will only be with the short-listed candidates.

Please apply via e-mail by sending an updated CV or a DFCC Bank application form which could be downloaded from our website to recruit@dfccbank.com with the post applied for in the subject by 27 August 2023.

Chief Human Resource Officer (Human Resources)
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