

Customer Support Officer

Singer (Sri Lanka) PLC operates with the vision to be the market leader in elevating and enriching lives in Sri Lanka.

The position holder will responsible for ensuring that the customer inquiries received via direct and indirect channels are handled end to end to achieve high customer satisfaction levels.

What we expect

- · Minimum 1 year of experience in call center with handling In-bound and Out-bound customer inquiries will be an added advantage.
- · Successful completion of G.C.E O/L with minimum "C" for Mathematics and English.
- · Flexible to work 5.5 days per week on roster basis.
- · Excellent communication skills, Bilingual or Trilingual skills are an added advantage.
- School leavers will also be considered.

What we offer

- An attractive remuneration package along with reward & recognition schemes.
- Good career progression opportunities with the group.

If you match our profile, email your updated CV with contact details of two non-related referees, to careers@singersl.com to reach us within 7 days from the date of this advertisement.

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